IFC 2024 Terms & Conditions

Purpose

The purpose of these Standard Terms and Conditions of Sale is to set forth the terms and conditions applicable to the reservation and purchase of delegate tickets (herafter the "participant") for the IFC 2024 event taking place inperson from Tuesday 22nd – Friday 25th October 2024, (hereafter the "Event"). The event is provided by The Resource Alliance (herafter the "organiser"), whose registered office is 163 City Road, London EC1V 1NR, UK. Company Number: 02767742. Registered Charity Number: 1099889

These Standard Terms and Conditions of Sale constitute the whole of the single agreement between the parties and supersede any prior agreement(s) concerning the same subjects as those dealt with in this agreement.

Acceptance and modification of the Standard Terms and Conditions of Sale

Registration for IFC 2024 and the purchase of a delegate ticket implies prior acceptance of the version of the Standard Terms and Conditions of Sale in force by the user participating in the Event, and places them under an obligation to strictly comply with the said terms.

The Organiser reserves the right to modify the Standard Terms and Conditions of Sale at any time, no recourse being available to Participants in this case.

These modifications will be binding on the Participant as soon as they are published online. In consequence, it is incumbent on the Participant to regularly consult the Standard Terms and Conditions of Sale, which are permanently available on the site. Any use of the Services after modification of the Standard Terms and Conditions of Sale equates to tacit acceptance by the user of the most recent version of the Standard Terms and Conditions of Sale in force.

Dates and location of the Event

The IFC 2024 will commence on Tuesday 22nd October 2024 to Friday 25th October 2024, as a hybrid event, both online and in-person at the NH Hotel, Noordwijk, Netherlands.

Payment

Registrations will not be confirmed until correct payment is received. If for any reason you are unable to make payment for your registration using one of the accepted card types, please contact us at events@resource-alliance.org to arrange for payment by other means.

The price payable will be as quoted on the payment site at the time you register for the Event. If you subsequently change your booking, the price will be amended as applicable at the time the amendment is confirmed.

Payment must be received for bookings made using any discounts on or before the expiration date for that rate. After the deadline, prices will be amended to the full rate. Any promotions not claimed at the time of booking will not be credited or refunded.

The Resource Alliance reserves the right to charge the non-discounted rate if we discover it has been purchased outside of requirements.

Event attendance

The Resource Alliance reserves the right to remove a delegate from the Event and/or decline any future bookings should, in the Resource Alliance's reasonable opinion, the delegate's behaviour be inappropriate. The event will be carried out in full compliance with the COVID-19 requirements of the EU and the Dutch Government. Failure to comply with these conditions may result in the removal of the delegate from both the hotel and the Event. No refund will be offered in such circumstances.

Cancellation or reimbursement

All Event registration cancellations and refund requests must be submitted in writing to events@resource-alliance.org by 1 August 2024.

A refund of the Event fees paid, minus a 15% administrative fee, will be given for cancellations received or postmarked by this date. No refunds will be granted for requests received or postmarked after this date. No refunds will be granted for no-shows.

Transfers of registrations and tickets will be gladly accommodated prior to the Event by submitting a written request to events@resource-alliance.org by 1 October 2024. Only one transfer/substitution is permitted per original registrant.

Force majeure

The Resource Alliance shall not be liable for any disruption either to the event or attendees' travel arrangements due to force majeure events and no refunds will be made, either in part or full, for cancellations due to such circumstances. Circumstances amounting to force majeure include any event which could not be foreseen or forestalled, not even with all due care, including, but not limited to, COVID-19, war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire, acts of God, adverse weather conditions, volcanic ash clouds and all similar events

Correction

Whilst the programme is correct at the time of publication, The Resource Alliance reserves the right to amend the programme at any time.

Photography and filming

You may be photographed or filmed at the event and your image may be used in brochures, emails, press features, social media, videos and on the IFC website. Should you not wish to have your image used, please contact us at events@resource-alliance.org

Visas

It is the participant's own responsibility to apply for and secure a visa for entry into the Netherlands. The Resource Alliance are happy to assist you with your application, however, all requests for assistance must be made at least 10 weeks prior to the event.

Data Protection

You will receive communications which are relevant to your registration. If you register for a masterclass, you may receive essential information relevant to your masterclass directly from your masterclass speaker/s. We may transfer your personal data to the IFC 2024 App, so that you can access the event. We will also keep you updated on the latest news, events and offers from the Resource Alliance. There will be an option for you to unsubscribe from any communications that you receive from us, at any time.

Privacy Policy

Our <u>Privacy Policy</u> is hereby incorporated into and forms part of these Terms & Conditions. By accepting these Terms & Conditions you warrant that you have read and agree to our Privacy Policy.

Applicable law and attribution of jurisdiction

These Standard Terms and Conditions of Sale are governed by the laws of England & Wales. Any dispute that may arise concerning the validity, interpretation or performance of the said Standard Terms and Conditions of Sale will, if a prior attempt to reach an out of court settlement has been unsuccessful, be subject to the exclusive competence of the courts falling within the jurisdiction of the London Court of Appeal.

If you have any further queries regarding IFC 2024 terms and conditions, please email us at events@resource-alliance.org